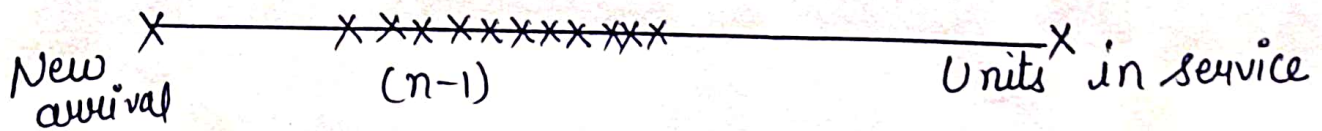


Class - Msc. (Mathematics)  
Subject - Operation Research-II

Topic :- The Distribution of Waiting time.

Let  $w$  denote the waiting time of an arrival in the system before it is taken into service. Evidently, it will be a random variable as its value depends upon the no. of units already waiting in the system and the time taken for service by each unit.

Let  $P_n(w)$  denote the prob. that the waiting time of any particular unit lies between  $w$  and  $w+dw$ . when there are already  $n$  units in the queue and it joined the system out of these  $n$  units,  $(n-1)$  units are waiting and 1 in service as shown below:



The distribution of  $w$  can be divided into two parts.

1. Discrete distribution when  $n=0$  i.e. when the system is empty and the new arrival is immediately taken into service, then its waiting time is 0

$$\therefore P(w=0) = P_0 = 1 - \rho$$

2. Continuous distribution when queue length is positive  
 If there are already  $n$  units in the system then a new arrival has to wait by time between  $w$  and  $w+dw$ . When  $(n-1)$  units are serviced in time  $w$  and 1 unit in service is completely served in time  $dw$ .

Since the service distribution is Poisson

$\therefore$  Prob. of any unit in service at the time of new arrival is serviced in the time  $dw$  is  $\mu dw$

The prob. of remaining  $(n-1)$  units is given by

$$\frac{(\mu w)^{n-1} e^{-\mu w}}{(n-1)!}$$

$\therefore P_n(w)dw =$  Prob. that new arrival is taken into service after a time between  $w$  and  $w+dw$  when there are already  $n$  units in the system.

$$\begin{aligned} P_n(w)dw &= (\text{Prob. that 1 unit is being serviced in } dw) \times (\text{Prob. that } (n-1) \text{ units are served in time } w) \\ &= \frac{\mu dw \times (\mu w)^{n-1} e^{-\mu w}}{(n-1)!} \end{aligned}$$

Now the queue length can vary from 1 to  $w$ , this is prob. dist. of the waiting time is given by

$$P(w)dw = \sum_{n=1}^{\infty} P_n(w)dw \times (\text{Prob. that there are } n \text{ units in the system})$$

$$P(w)dw = \sum_{n=1}^{\infty} P_n(w)dw \times P_n$$

$$P(w)dw = \sum_{n=1}^{\infty} \mu e^{-\mu w} \frac{(\mu w)^{n-1}}{(n-1)!} (1-f) f^n dw$$

$$P(w)dw = \mu f (1-f) e^{-\mu w} \sum_{n=1}^{\infty} \frac{(f \mu w)^{n-1}}{(n-1)!} dw$$

$$P(w)dw = \mu f (1-f) e^{-\mu w} e^{f \mu w} dw$$

$$P(w)dw = \mu f (1-f) e^{-\mu w (1-f)} dw$$

Thus the complete prob. distribution of the waiting time is given by

$$P(w) = \begin{cases} 1-f, & w=0 \\ \mu f (1-f) e^{-\mu w (1-f)}, & w>0 \end{cases}$$